



**Digital Care
Summit London**

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Connecting Care Across London



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In partnership with



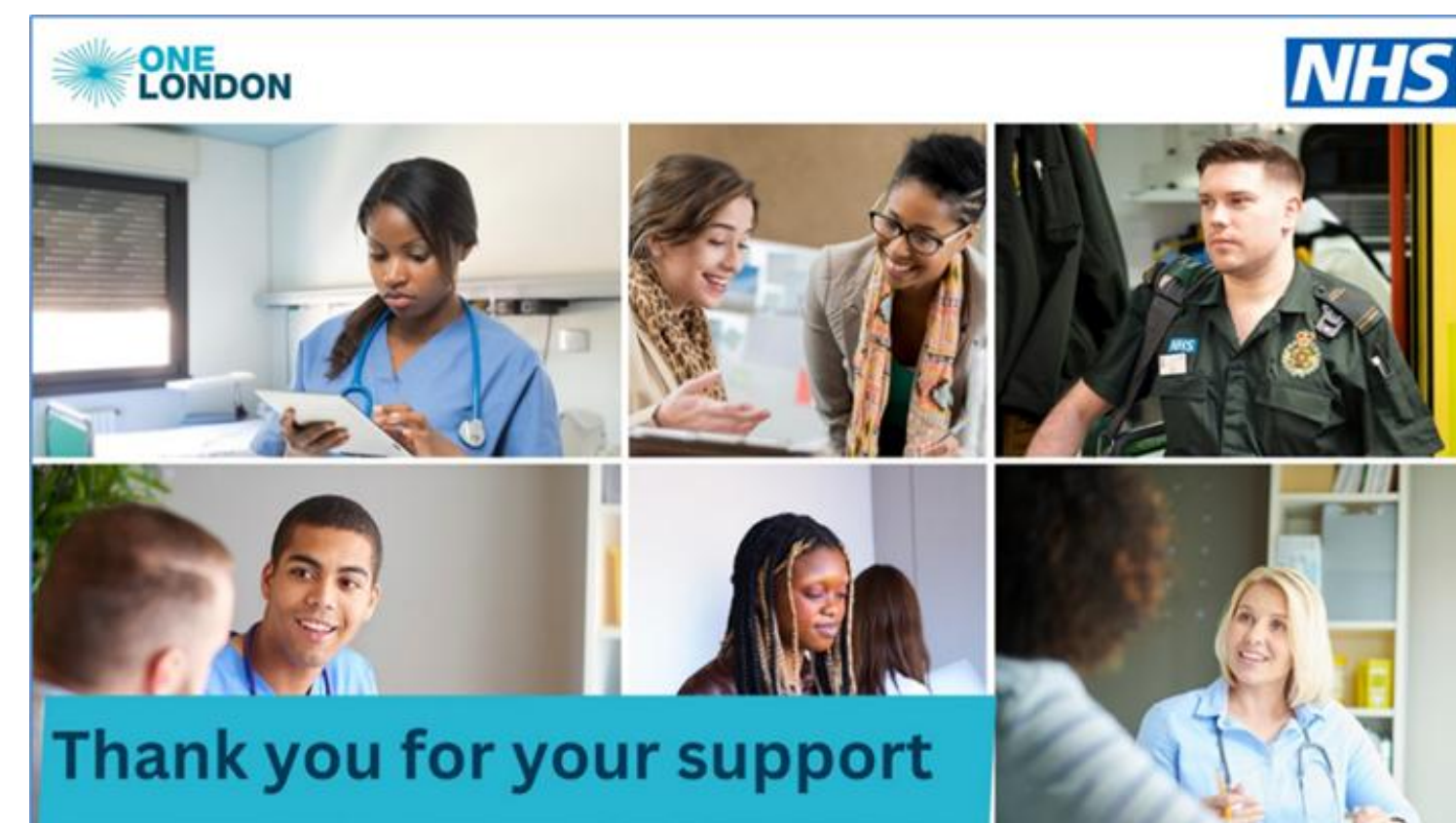
Mentimeter – who's here?

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- The London Care Record has now been used to support over **100 million** 'moments of care' saving health and care staff up to a value of over **£200 million** in time.
- Around **100,000** people living or receiving care in London have a UCP and care plans are currently viewed over **50,000** times a month by health and care staff, including almost **20,000** times by urgent and emergency care staff. Londoners can now view, create and update their UCPs via the NHS App.
- Each month the eMHA by Thalamos system is used over **20,000** times by over **2,000** different staff supporting safer, faster and more joined-up care for around **1,700** patients.
- The new OneLondon 999 Digital Transfer of Care System has been introduced at **5 Emergency Departments** and over **66,000** ambulance handovers have now been completed using the system with time saved for each case.
- The **London Secure Data Environment** (SDE) will be a world leading resource for health and care improvement. Providing one of the largest data assets in the world it will offer unparalleled opportunities for improving patient care.
- Involving Londoners in our work is a priority. The OneLondon Citizen Summit (2020) was the world's largest public deliberation in the use of health and care data and we continue to engage Londoners including through the OneLondon Citizens' Advisory Group (consisting of around **100 Londoners**).





**345 Social Care Providers
onboarded to UCP Web
Portal (July 2026)**



**331 Care Home Providers
onboarded to the London
Care Record (July 2026)**

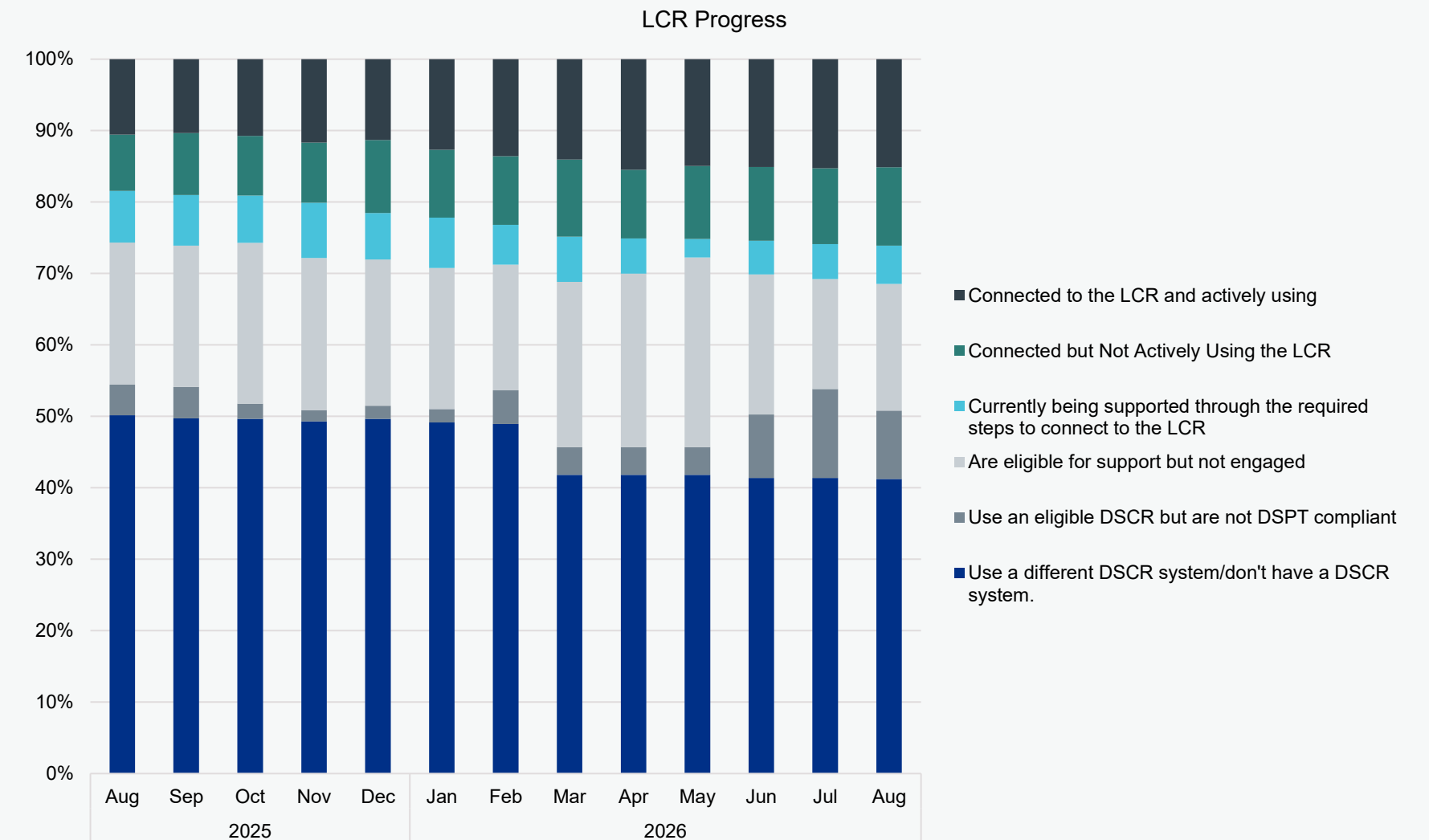
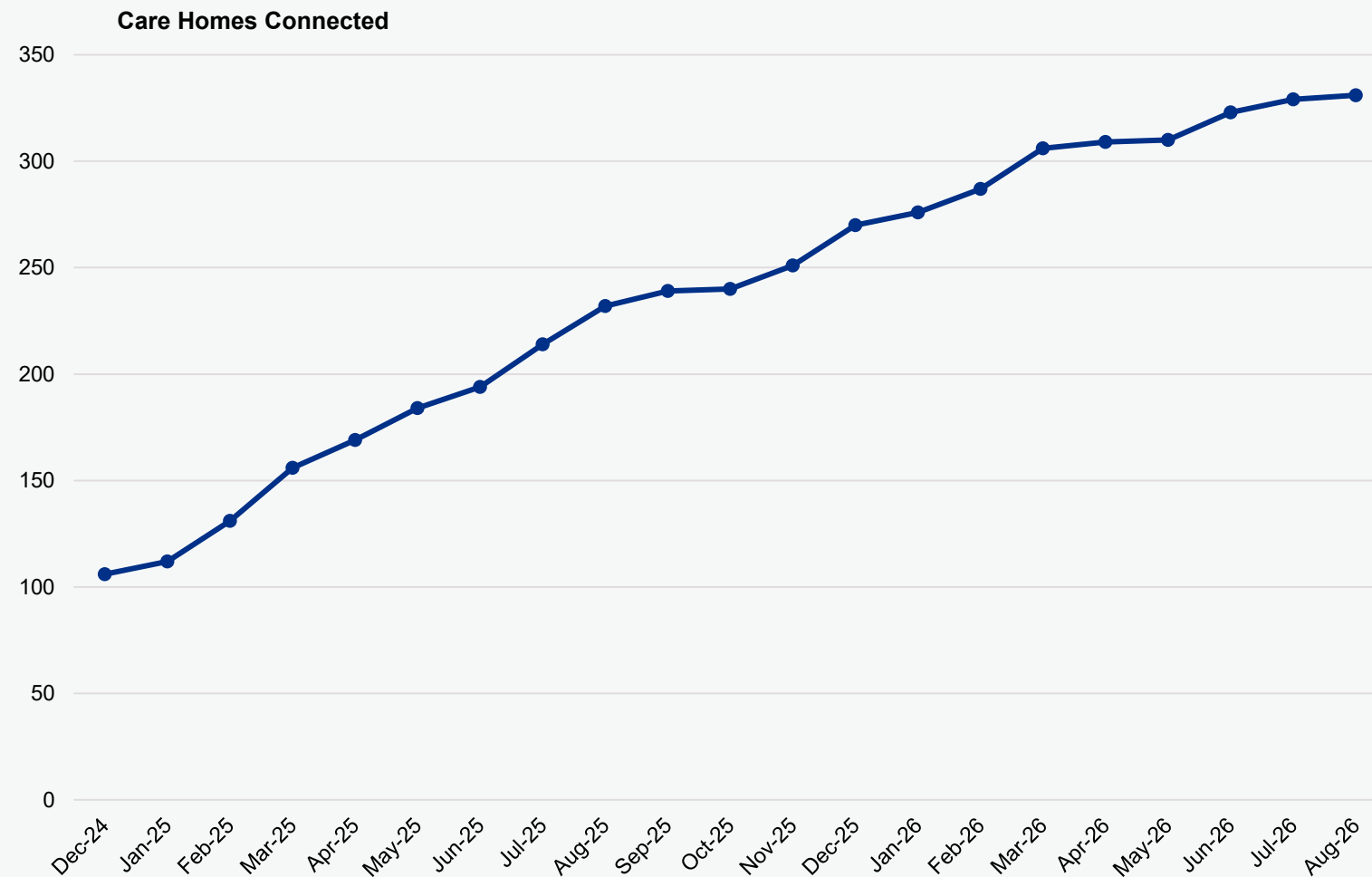
This represents a small % of the total London Social Care Provider population, with regional variation.

With the Neighbourhood working model reliant on sharing information across settings there is an opportunity to increase utilisation of LCR and UCP in social care to support this.

How the London Care Record supports care home staff to provide effective care

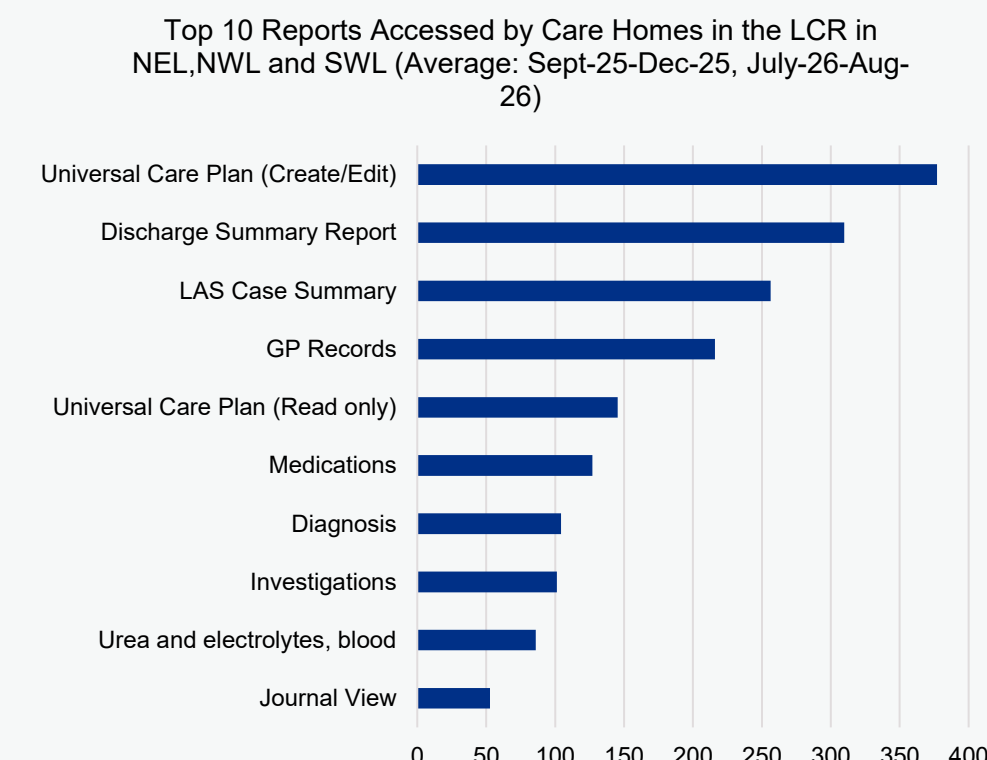
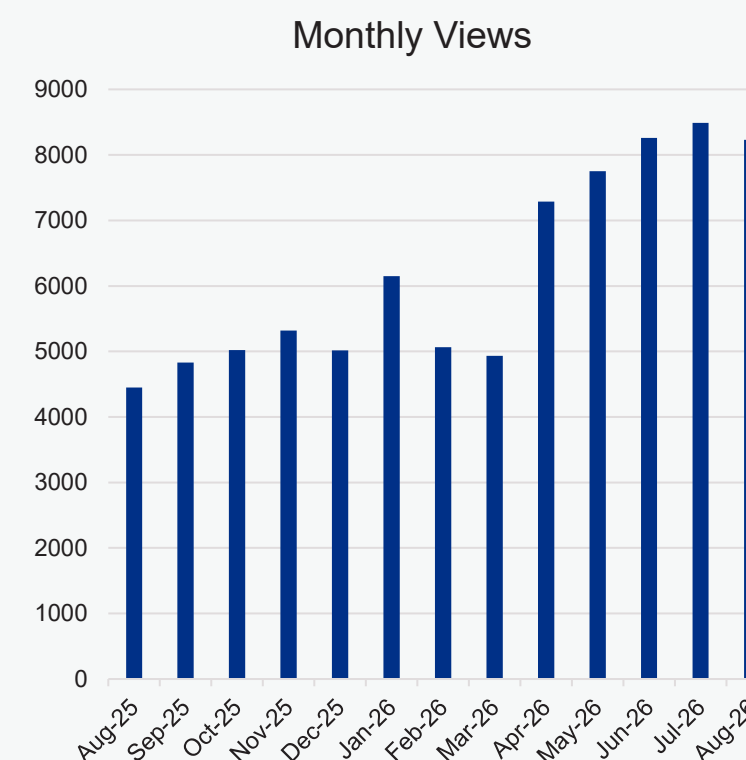
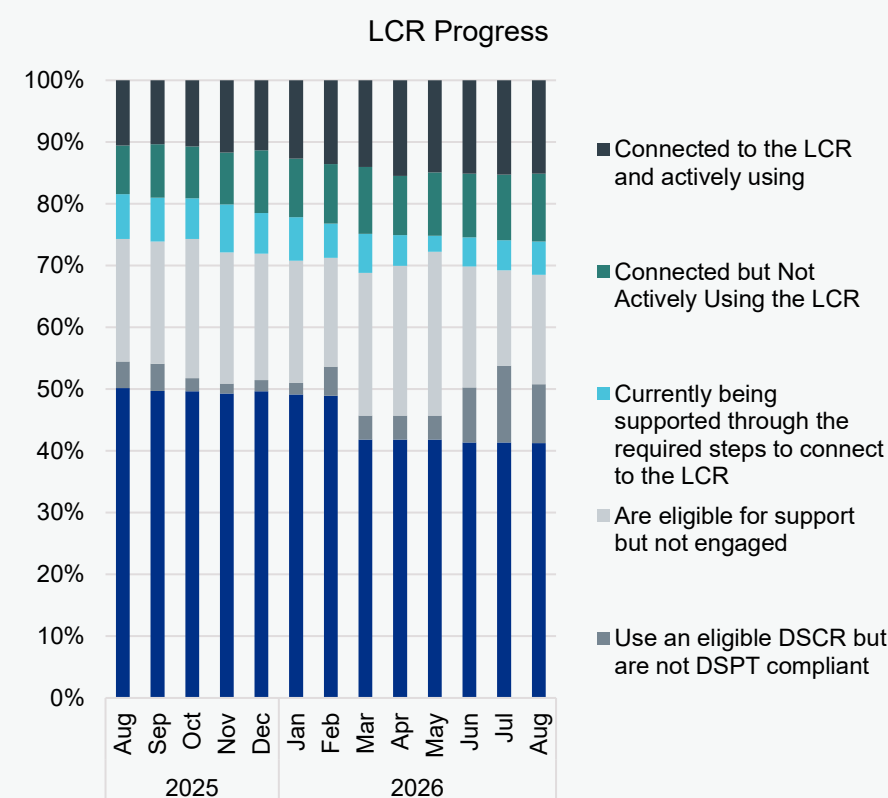
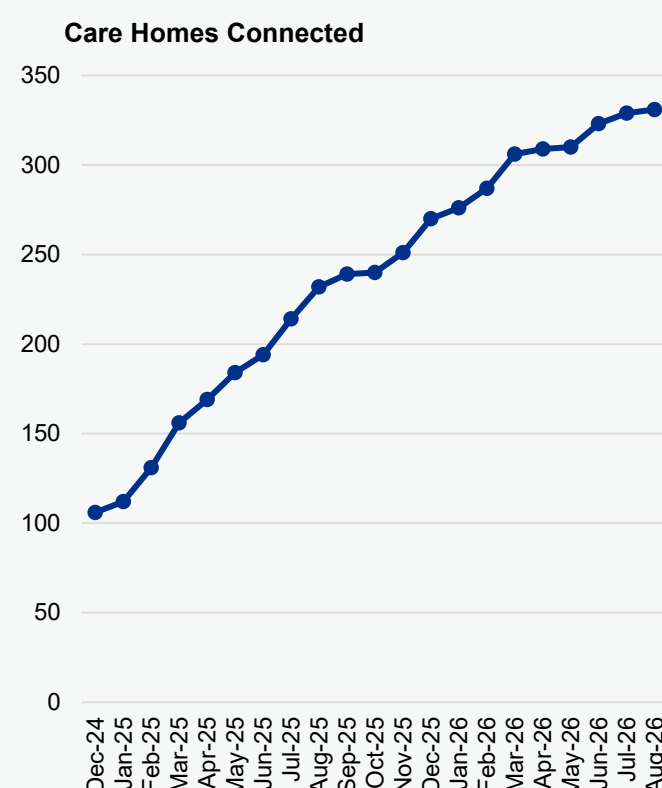


London Care Record Progress



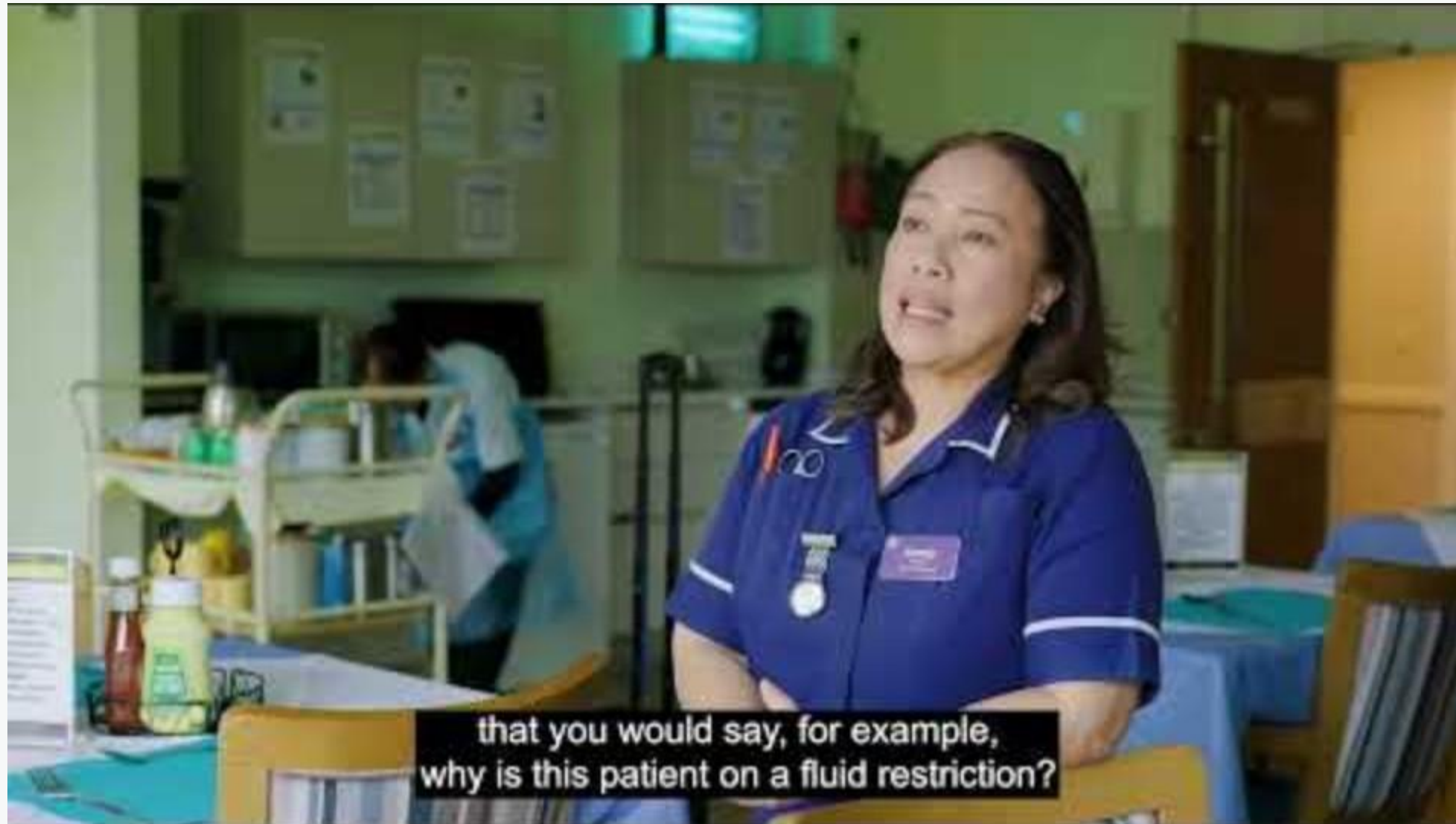
- **331** care homes have access to the LCR – that is approx. **44%** of all eligible homes
- Only care homes using PCS, Nourish, Care Vision, Log My Care and Carebeans can get access to the LCR – this makes up approx. **60%** of all care homes in London
- **26%** of all care homes in London have access to the LCR

London Care Record Progress



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- **26%** of all care homes in London have access to the LCR On average, 60% of care homes with access to the LCR use it on a monthly basis
- Views have steadily increased over the past year. LCR was accessed over 8000 times by care home staff in the month of August
- The Universal Care Plan is the most accessed report in the LCR for care home staff, followed by discharge summary reports

How the London Care Record supports care home staff to provide effective care: a nurse's perspective



Mentimeter – questions from the audience

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