



Digital Care Summit London

23 September 2026

Delegates Pack

Your guide to the day, featuring the full programme, session information, speakers, sponsors, expert surgeries and practical event details to help you make the most of your experience.

Don't forget to submit your feedback and enter our raffle

[Click here for feedback form](#)



In partnership with



About Digital Care Hub

Digital Care Hub is the only national body designed specifically to support adult social care providers with safe, digital transformation.

We are the independent, trusted voice on digital, data and technology in adult social care. Our reach and profile is unique – with a network of 32 local support organisations across England, as well as direct engagement with care providers, tech suppliers, policy makers, care workers, people drawing on care and family carers.

The care providers we work with are actively exploring digital transformation, improving their operations, and adopting new solutions.

Digital Care London Summit London

The Digital Care Summit brings together leaders, innovators, policy makers, technology partners and care providers from across adult social care to explore the opportunities and challenges shaping the future of digital transformation in the sector.

Created by the Digital Care Hub in collaboration with a wide range of partners across social care, health, local government, academia and technology, the Summit has been co-produced to reflect the priorities and experiences of people working at the frontline of care. The programme has been shaped with input from Care Providers Voice, London Care and Support Forum, NHS England, Care City, Think Local Act Personal (TLAP) and the National Co-production Advisory Group (NCAG).

The Summit is designed as a space for honest conversation, shared learning and collaboration, helping the sector move from digital ambition to meaningful action that improves outcomes for people who draw on care and support.

Agenda – morning

9am – Registrations & Breakfast Reception

9:45am – Welcome

Michelle Corrigan, CEO of Digital Care Hub

9:55am – Empathy Performance

Greenwich Carers Centre

10:10am – Setting the Scene

Jennifer Pearl and Jacqui Darlington, National Co-Production Advisory Group; **Mark Foulds**, Care Providers Voice; **Dudley Sawyerr**, London Care and Support Forum

10:30am to 11:30am – Breakout Sessions (Floor 3)

Vivaldi Social Care: What Should Social Care Data Tell Us Next?

Mike Slator, The Outstanding Society; **Alex Devkota**, Care England & **Kate Meacock**, Rights for Residents

Help! I’ve Been Hacked! (Cyber workshop)

Ryan Spencer, Care Providers Voice
Daniel Plummer, Registered Care Providers Association

Ready for Care Tech? The Conditions for Success

Mikey Roche, Matt Skinner, Rachel Fuller Care City; **Eric Kihlstrom**, Miicare

Digital Care Regulations, Risks and Opportunities

Laura Guntrip, Alice Thursfield & Isabel De La Haye, Lester Aldridge

11:30am to 12pm Networking Break & Expert Surgeries

Evaran: Data foundation built for growth: operational control, continuous improvement and inspection readiness

Department of Health and Social Care: Get Adult Social Care Data – Data insights for care providers and local authorities

Lester Aldridge: Digital Care Regulations, Risks & Opportunities

12pm to 1pm – Fully Digitised: Beyond Digital Social Care Records to AI and Emerging Technologies

Lewis Stewart, TechUK (chair); **Jane Townson**, Homecare Association; **Ruth Bradbury**, Health Innovation Network, London; **Jennifer Pearl**, National Co-Production Advisory Group; **Juliette Malley**, Kings College London; **Amy Lewis**, Just Checking

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Agenda - afternoon

2pm to 3pm - Breakout Sessions

Connecting care across London

Dan Heller, NHS Engand (chair); **Nicola Dreher**, London Care Record, One London; **Nick Tigere**, Universal Care Plan Programme; **Jodie Grace**, London Ambulance Service NHS Trust; **Philip Wilson**, lived experience adviser

Effective communications during a cyber incident

Michelle Corrigan, Digital Care Hub (Chair); **Jacqui Darlington**, National Co-Production Advisory Group; **Jason Nurse**, Kent University; **Ryan Spencer**, Care Providers Voice

Proactive by design. What AI-supported care really looks like in practice

Matt Skinner, **James Sinclair**, Care City; **Carly Rochester**, **Kasia Goska**, **Bartosz Goska**, Lodge Group Care

Building Relationships Between ICBs, Local Authorities, and Care Providers

Symone Stuart, London Care and Support Forum; **Mark Foulds**, Care Providers Voice; **Tom Owen**, My Home Life; **Lydia Drummond**, LB Newham; **Muyi Adekoya**, Central London Community Healthcare NHS Trust

Digital care regulations, risks and opportunities

Laura Guntrip, **Alice Thursfield & Isabel De La Haye**, Lester Aldridge

3pm to 3:30pm - Networking Break & Expert Surgeries

Evaran: Data foundation built for growth: operational control, continuous improvement and inspection readiness

Department of Health and Social Care: Get Adult Social Care Data – Data insights for care providers and local authorities

Lester Aldridge: Digital Care Regulations, Risks & Opportunities

3:30 to 4:30pm - Neighbourhood Health: What digital foundations do we need to get this right?

Daniel Casson, Casson Consulting (chair); **Paul Johnson** Primary Care and Community Services, Care Quality Commission; **John Powell**, My Care Bubble; **Nicola Cooper**, Scottish Care; **Viccie Nelson**, Community and Out of Hospital, South West London ICB, **Wendy Lippmann**, Department of Health and Social Care, Get Adult Social Care Data (GASCD)

4:30pm - Closing remarks and Digital Care Photography Competition 2026 - Winners announcement

Michelle Corrigan, CEO, Digital Care Hub and **Caleb Agyemang**, Nourish Care

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Sessions descriptions – Plenary room

9:55 – 10:10 Performance: Navigating Care in a Digital World

Empathy is a unique theatre group made up of unpaid carers from Greenwich Carers Centre, using performance and lived experience to shine a light on the realities of caring. Through powerful, thought-provoking storytelling, the group explores the challenges that carers face when navigating health, care and digital services, bringing authentic voices and experiences to the forefront.

For the Digital Care Summit, Empathy presents a short original performance inspired by the experiences of unpaid carers interacting with increasingly digital health and care services. Developed by carers themselves, the piece highlights the practical and emotional challenges that can arise when accessing support, managing information, and using digital tools such as healthcare apps. Through drama and lived experience, the performance offers a powerful reflection on inclusion, accessibility and the human impact of digital transformation in care.

12:00 – 1.00 Fully Digitised: Beyond Digital Social Care Records to AI and Emerging Technologies

As social care moves towards full digitisation, what comes next? This panel will explore the opportunities and challenges presented by digital care records, AI and emerging technologies, and what they could mean for people drawing on care and support, the workforce and care providers. It will examine how innovation can be adopted responsibly, ensuring technology delivers meaningful benefits while addressing practical, ethical and implementation challenges facing the sector.

Bringing together voices from across social care, health, academia, technology and lived experience, the discussion will explore the role emerging technologies could play in supporting more personalised, proactive and connected care. Attendees will hear different perspectives on the future of digital transformation, the barriers that still need to be overcome, and the opportunities available as the sector moves beyond digitisation towards innovation at scale.

3:30 – 4:30 – Neighbourhood Health: What Digital Foundations Do We Need To Get This Right?

Neighbourhood Health has become a key focus for the future of health and care, with greater emphasis on prevention, collaboration and joined-up support. But what digital foundations are needed to make this vision a reality? This panel will explore the role of shared records, data sharing, digital infrastructure and cross-sector collaboration in supporting more coordinated care across health, social care and community services.

Bringing together perspectives from policy, regulation and frontline delivery, the discussion will examine the opportunities and challenges of integrating services around the needs of individuals and communities. Attendees will hear from representatives including the Department of Health and Social Care (DHSC) and the Care Quality Commission (CQC), alongside leaders from across the sector, as they explore what needs to happen next to support effective neighbourhood-based care.

Sessions descriptions – Breakout sessions – Floor 3

10:30 AM TO 11:30AM

Vivaldi Social Care: What Should Social Care Data Tell Us Next?

Discover how the Vivaldi Social Care programme is bringing together care providers, researchers and health partners to build one of the largest research programmes involving care home residents. Explore how data sharing can generate new insights, strengthen evidence and help improve care and outcomes. This interactive session will put delegates in the driving seat, asking what questions social care should be using its data to answer next.

Why attend?

Learn practical lessons from a national data-sharing initiative and gain ideas for how data can be used responsibly to influence policy, practice and innovation, while helping shape the future questions that social care data could answer.

Help! I’ve Been Hacked! (Cyber Workshop)

Cyber attacks are becoming an increasing risk for care providers. This interactive workshop will explore common cyber threats facing social care, how attacks happen, and the practical steps organisations can take to improve their cyber resilience and preparedness.

Why attend?

Leave with practical actions to strengthen your organisation's cyber resilience, improve staff awareness, and feel more confident in preventing and responding to cyber threats.

Ready for Care Tech? The Conditions for Success

Choosing the right technology is only part of the journey. Join Care City to explore what it takes to successfully introduce and embed care technology in practice, from organisational readiness and staff confidence to implementation, adoption and long-term success.

Why attend?

Gain practical insights into preparing your organisation for care technology, avoiding common implementation challenges, and create the conditions for successful adoption and lasting impact.

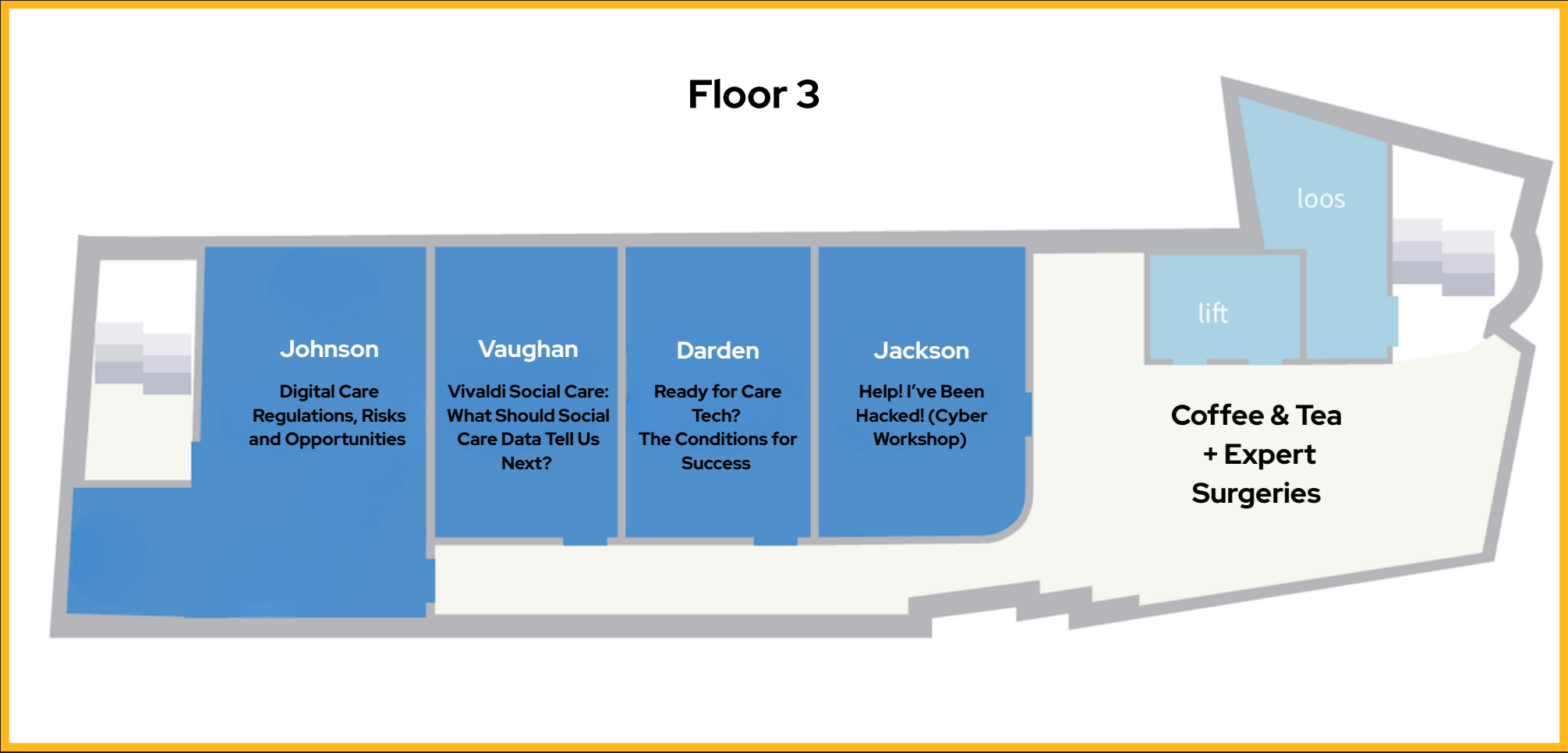
Digital Care Regulations, Risks and Opportunities

The digital care landscape is evolving rapidly, bringing new regulatory requirements, responsibilities and opportunities for providers. Join legal experts from Lester Aldridge as they explore the key developments shaping digital care and what they mean for your organisation.

Why attend?

Gain practical insights into current and emerging regulations, understand potential risks and responsibilities, and learn how to navigate digital change with greater confidence.

MORNING BREAKOUT SESSIONS



Sessions descriptions – Breakout rooms

2:00 PM to 3:00 PM

Connecting Care across London

Discover how the London Care Record, Universal Care Plan and other digital platforms are helping health and social care professionals access the right information at the right time, supporting safer, more personalised and coordinated care.

Why attend?

Learn how shared care records are being used in practice, understand the benefits and challenges of information sharing, and gain insights into the future of integrated care across health and social care.

Effective Communications During a Cyber Incident

When a cyber incident occurs, clear, timely and effective communication can be just as important as the technical response. This session explores how care providers can communicate with relevant stakeholders whilst introducing a new communications toolkit for the sector.

Why attend?

Learn practical approaches to cyber incident communications and take away a ready-to-use toolkit to support your organisation's response.

Proactive by Design: What AI-Supported Care Really Looks Like in Practice

Curious about remote health monitoring but not sure where to start? This session explores how Care City and partners are using AI-supported technology to help care teams identify changes in people's health earlier, support more proactive care, and improve outcomes across a range of care settings.

Why attend?

See how AI-supported care works in practice, learn from organisations already using remote monitoring, and take away practical insights to help you explore similar approaches in your own service.

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Building Relationships Between ICBs, Local Authorities and Care Providers

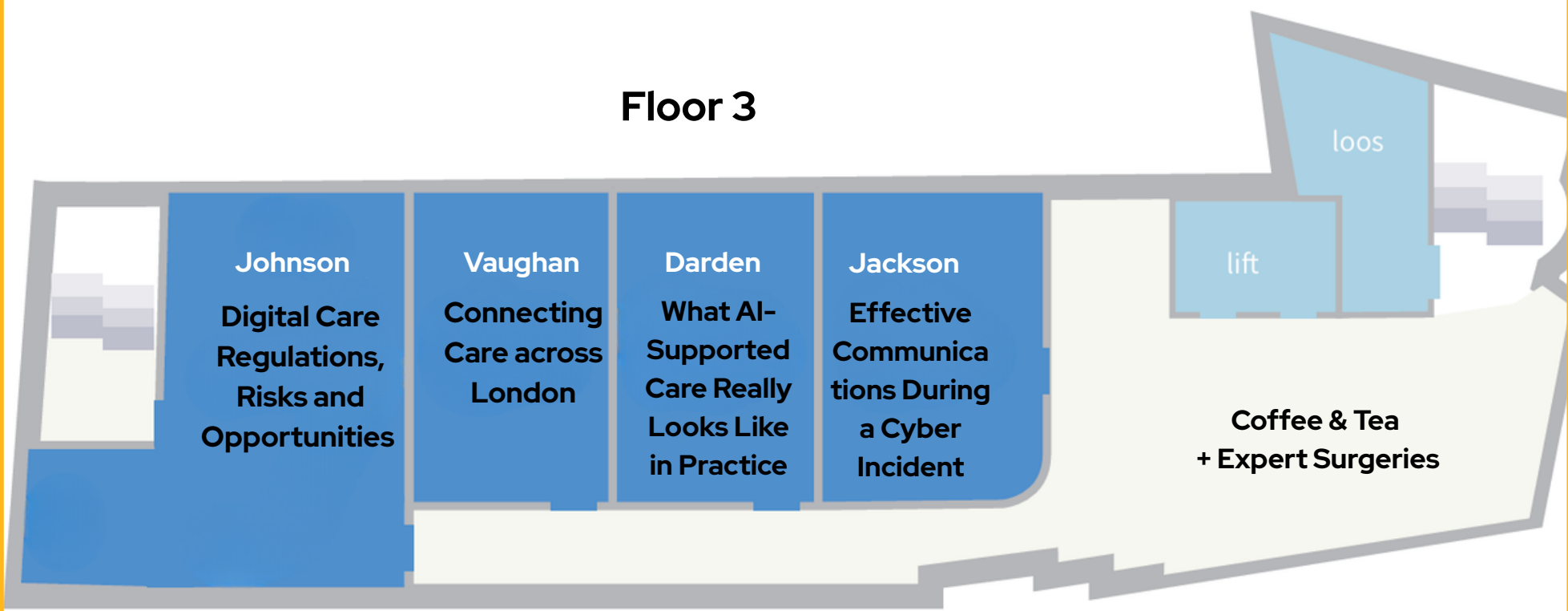
Strong partnerships are essential to delivering joined-up care. This session explores how Integrated Care Boards (ICBs), local authorities and care providers can work together more effectively, sharing experiences, challenges and practical examples of collaboration across the health and care system.

Why attend?

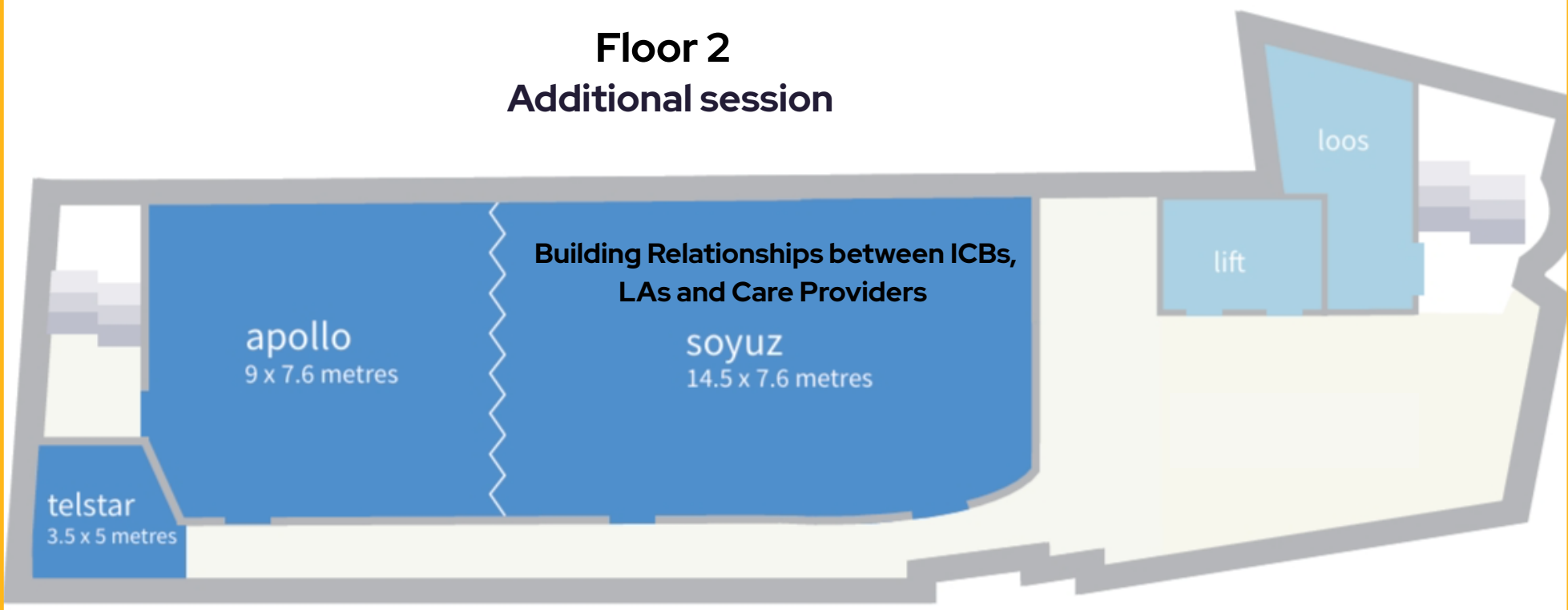
Gain insights into successful partnership working, explore ways to strengthen local relationships, and take away ideas to support greater collaboration in your own area.

AFTERNOON BREAKOUT SESSIONS

Floor 3



Floor 2 Additional session



Expert Surgeries

During networking and refreshment breaks, attendees will have the opportunity to drop into informal expert surgeries hosted by **Evaran**, **Lester Aldridge** and the **Department of Health and Social Care (DHSC)**. Whether you have a specific question, would like advice on a challenge your organisation is facing, or want to explore new opportunities, these sessions provide direct access to experts in regulations, data and digital care.

No booking is required, simply drop in and join the conversation.



Department
of Health &
Social Care

Get Adult Social Care Data (GASCD)

Meet the team behind Get Adult Social Care Data (GASCD), DHSC's new free digital service for care providers and local authorities. GASCD brings together trusted adult social care data and insights in one place, helping users access and understand information that supports day-to-day operations, long-term planning and data-driven decision making.



Data foundation built for growth: operational control, continuous improvement and inspection readiness

Drop in to discuss how strong digital foundations can support operational control, continuous improvement and inspection readiness. Evaran's team will be on hand to share practical insights on making better use of data to strengthen oversight, decision-making and care quality.



Digital Care Regulations, Risks & Opportunities

Drop in and speak with the legal experts from Lester Aldridge about the regulatory, legal and compliance considerations surrounding digital transformation in adult social care. Whether you're exploring new technologies, reviewing governance arrangements, or navigating emerging requirements, the team will be available to discuss opportunities, risks and practical considerations relevant to your organisation.

Event Raffle

Voucher prizes worth £250, £175 and £75

To be eligible for entry, attendees must:

- Attend the final plenary session of the day
- Complete and submit the event feedback form.

Winners will be announced and contacted after the event.

Thank you to Casson Consulting for generously sponsoring the raffle prizes.



[Click here for feedback form](#)

Digital Care Photography Competition 2026

What is the Digital Care Photography Competition 2026?

Our first ever Digital Care Photography Competition celebrates the people, places and everyday moments that show digital care in action across adult social care. From technology supporting independence and wellbeing to digital tools helping care teams deliver safer, more personalised care, the competition shines a light on the stories behind digital transformation.

Shortlisted entries will be exhibited throughout the Summit, with winners announced during the closing session. The competition is **proudly sponsored by Nourish** and **supported by Care Management Matters (CMM)**.

The shortlisted photographs from the Digital Care Photography Competition 2026 will be exhibited throughout the Summit, showcasing inspiring examples of digital care in action from across the sector. A judging panel has already reviewed the entries and selected the competition winners.

Which Photo Tells the Best Story?

During the event, take some time to explore the Digital Care Photography Competition exhibition and vote for your favourite image.

The judges have already chosen the official winners, but the People's Choice Award will be decided entirely by Summit attendees.



A big thank you to our Digital Care Photography Competition 2026 Sponsor



Nourish is a leading digital care management platform that helps care providers plan, record and coordinate care, while supporting teams to deliver high-quality, person-centred support. Working with care organisations across the UK, Nourish helps providers use digital tools and data to improve outcomes, strengthen quality and support continuous improvement.

Find out more: <https://nourishcare.com/>

Our Co-production Partners



Care Providers' Voice (CPV)

Care Providers' Voice is a provider-led organisation created by providers, for providers. It supports recruitment, workforce development, representation and collaboration across the social care sector, ensuring providers have a strong voice in shaping services and policy

Find out more: <https://www.cpvnet.co.uk/>



Think Local Act Persona & National Co-production Advisory Group

Think Local Act Personal (TLAP) is a partnership of people and organisations working to make health and social care more personalised, so that more people can live life their way. NCAG brings together people with lived experience, carers and family members to influence policy, practice and service design through co-production.

Find out more: <https://www.thinklocalactpersonal.org.uk>



Care City

Care City is a not-for-profit organisation working to improve how health and care are designed and delivered. It brings together communities, care providers, researchers and partners to design, test and share practical solutions that support healthier, happier lives.

Find out more: <https://www.carecity.org/>



London Care and Support Forum (LCAS)

The London Care and Support Forum brings together organisations involved in the provision of social care, personal support and health services across London. It works with commissioners, providers and people who use services to encourage collaboration, workforce development and high-quality care.

Find out more: <https://lcasforum.org/>



NHS England London Region

NHS England London Region works with trusts, Integrated Care Boards and partners across the capital to help ensure Londoners receive high-quality care. Its work includes supporting collaboration, service improvement and the delivery of health and care services across London.

Find out more: <https://www.england.nhs.uk/london/>

Our Event Sponsors



Workshop Sponsor: Lester Aldridge

Lester Aldridge is a full-service law firm with offices in Bournemouth, Southampton, and London. With a national reputation in many areas of law, LA's specialist teams offer cutting-edge legal advice to businesses and individuals on a regional, national, and international level.

Find out more: <https://www.lesteraldridge.com/>



Expert Surgery Sponsor: Evaran

Evaran connects care management, governance and operations in one intelligent platform, including CareLineLive and MOA Benchmarking. Trusted by 1,100+ providers across 7 countries, Evaran give teams the visibility and connected data foundation to deliver better, more coordinated care.

Find out more: <https://www.evaran.com>



Department
of Health &
Social Care

Expert Surgery Sponsor: Department of Health and Social Care: Get Adult Social Care Data

DHSC's Get Adult Social Care Data (GASCD) is a new, free digital service bringing together sector data and insights, helping care providers and local authorities improve data-driven strategic decisions and outcomes for people using services.

Find out more: [Watch video on YouTube](#) or contact the team at GetAdultSocialCareData.Team@dhsc.gov.uk



Raffle Sponsor: Casson Consulting

Casson Consulting supports care providers, system leaders and technology partners to drive innovation, digital transformation and the responsible use of technology across health and social care.

Find out more: <https://www.linkedin.com/company/cassonconsulting>

Our Event Partners



Media Partner: Care Management Matters

Care Management Matters (CMM) is a leading social care publication for executives, owners and senior managers across the sector. It provides news, analysis, opinion, best practice and insights on the issues shaping adult social care, helping leaders deliver high-quality care and support.

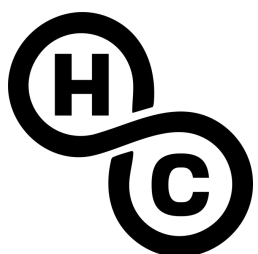
Find out more: <https://www.caremanagementmatters.co.uk/>



Venue Partner: Wallacespace

Wallacespace is an independent London-based venue provider specialising in meetings, workshops, training and events. Designed to support creative thinking, collaboration and innovation, its bright and flexible spaces help organisations bring people together to learn, connect and achieve more.

Find out more: <https://www.wallacespace.com/>



Impact Partners: Health Connect & Open Doc

Open Doc is a community-created policy platform for adult social care, providing expert-written and independently reviewed policies shaped by care sector specialists. Used by over 1,300 care organisations, it helps providers access trusted guidance, strengthen compliance and make policy information more accessible to staff.

Find out more: <https://www.health-connect.com/opendoc>



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